Application No.

Country



Declaration, Power of Attorney and Petition

Page 1_ of _3

WE (I) the undersigned inventor(s), hereby declare(s) that:

My residence, post office address and citizenship are as stated below next to my name,

We (I) believe that we are (I am) the original, first and joint (sole) inventor(s) of the subject matter which is claimed and for which a patent is sought on the invention entitled METHOD AND SYSTEM OF REMOTE SUPPORT OF DEVICE USING E-MAIL the specification of which is attached hereto. was filed on _____ as Application Serial No. _____ and amended on _____ was filed as PCT international application Number and was amended under PCT Article 19 on _____(if applicable). We (I) hereby state that we (I) have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above. We (I) acknowledge the duty to disclose information known to be material to the patentability of this application as defined in Section 1.56 of Title 37 Code of Federal Regulations. We (I) hereby claim foreign priority benefits under 35 U.S.C. § 119(a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365(a) of any PCT International application which designated at least one country other than the United States, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, or PCT International application having a filing date before that of the application on which priority is claimed. Prior Foreign Application(s) **Priority**

Day/Month/Year

Claimed
Yes No
Yes No
Yes No

We (I) hereby claim the application(s) listed below	benefit under Title 35, Unite ow.	d States Code, § 119(e) of any United States provisional
(Ap	plication Number)	(Filing Date)
(Ap	plication Number)	(Filing Date)
any PCT International ap the claims of this applica provided by the first para patentability as defined i	oplication designating the Un tion is not disclosed in the pr graph of 35 U.S.C. § 112, I a	S.C. § 120 of any United States application(s), or under § 365(c) of ited States, listed below and, insofar as the subject matter of each of rior United States or PCT International application in the manner acknowledge the duty to disclose information which is material to me available between the filing date of the prior application and the cation.
Application Serial No	D. Filing I	Oate Status (pending, patented, abandoned)
And we (I) here	by appoint the following regi	stered practitioner(s):
		22850
as our (my) attorneys, wir business in the Patent Off application be sent to	th full powers of substitution ice connected therewith; and	and revocation, to prosecute this application and to transact all we (I) hereby request that all correspondence regarding this
		22850
willful false statements an	are believed to be true; and f id the like so made are punish	n of our (my) own knowledge are true and that all statements made further that these statements were made with the knowledge that hable by fine or imprisonment, or both, under Section 1001 of Title e statements may jeopardize the validity of the application or any
Tetsuro MOTOYAMA NAME OF FIRST SOLE		Residence: 829 Stendhal Lane Cupertino, California 95014
Signature of Inventor	<i>/</i> —	Citizen of: USA
5 Jan 20 Date	0/	Post Office Address: Same As Above
vac		



Avery FONG		Page <u>3</u> of <u>3</u>
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NAME OF SECOND JOINT INVENTOR	Castro Valley, California 94552	
Signature of Inventor	Citizen of: USA	
Signature of Mivernor	Post Office Address: Same As Above	-
05 Jan 2001 Date		
NAME OF THIRD JOINT INVENTOR	Residence:	
Signature of Inventor	Citizen of:	
	Post Office Address:	
Date		
NAME OF FOURTH JOINT INVENTOR	Residence:	
Signature of Inventor	Citizen of:	_
-	Post Office Address:	
Date		
NAME OF FIFTH JOINT INVENTOR	Residence:	
Signature of Inventor	Citizen of:	-
	Post Office Address:	
Date		